

HANDBOOK GUIDED VISITS TO THE BAPTISTERY RESTORATION SITE

In order to take part in the guided tours of the restoration site of the Baptistery we inform you that:

- The ascent is not recommended for people with heart, cardiovascular, respiratory disease, who suffers of vertigo, claustrophobia and pregnant women.
- The ascent is forbidden to children under the age of 14
- The ascent is forbidden to children under the age of 18 if they are not accompanied by an adult

We strongly advise people with reduced mobility or sensor abilities to visit the restoration site cause of the complexity of the place of visit.

- It is mandatory to wear comfortable and suitable clothing for a place of worship: access is not allowed with bare legs and shoulders, wearing sandals, hats or sunglasses.
- It is mandatory to wear closed-toe shoes with gum sole.
- Shoes with leather-toe sole, heels, sandals and flip flops are not allowed.
- It is forbidden to enter with large bags, suitcases, umbrellas or anything else that may cause damage to objects and people.
- There is no cloakroom service.
- You may not protrude from the protective railings on the walkways and exit at various levels.
- It's forbidden to use the mobile phone.
- It's forbidden to take pictures.

Useful information:

- The restoration site is 17 m high, 6 floors. It consists of 11 flights of stairs, in total 110 steps of 17 cm .
- There is no elevator.
- Punctuality is recommended to ensure all visitors the best visit experience.
- The visit lasts about 60 minutes.
- The helmets, mandatory safety devices, will be provided to visitors already sanitized.
- The entrance is from the North Door of the Baptistery (side Via Martelli).
- The meeting point with the guide is in front of the entrance of the Antica Canonica di S. Giovanni, Piazza San Giovanni, 7, 15 minutes before the beginning of the visit.
- The judgment on the adequacy of footwear and clothing is up to the guide and it is unquestionable. In case of inadequacy, the Guide may decide to let not participants taking part to the tour.
- No refunds will be granted for non-compliants of any of the above conditions, also in case the participants couldn't taking part to the tour cause of inadequacy.